



## Customer Checklist

**The Bed Bug treatment process is very intrusive; belongings must be moved to facilitate treatments. Due to the fact that Bed Bugs are resilient and can re-infest very easily, we need you, the resident to do your part to make this treatment successful.**

- All loose articles must be removed from the floor
- Cover any fish tanks or preferably remove them from the room or area to be treated
- All occupants and pets must vacate the premises and/or area of treatment for a minimum of four hours reoccupy at your own discretion. If there are concerns regarding any possibility of being bitten, other health concerns or for a medical diagnosis, consult with your physician. Newport Exterminating cannot guarantee against biting or the continued presence of bed bugs.
- Remove all bed linens (sheets, blankets, mattress covers, pillowcases, etc.) from beds wash and dry them
  - Fold linens, place them in plastic garbage bags and tie bag closed
  - Do not put linens back on the bed until the evening after pest control service
- Wash and dry ALL washable clothing, towels, linens and other items
  - Place clean items inside sealed plastic storage bins or plastic garbage bags
  - Store them away from the infested area until after treatment
- If clothes or fabrics require dry-cleaning, inform the cleaner about the bed bug risk
- Do not move items around the home prior to treatments; this will only cause bed bugs to spread to other areas
- Provide access for pest control technician
  - Make sure the technician can get into all closets
  - If possible, move furniture away from walls so there is a 3 foot space between the furniture and walls.
- Every job is unique technician will give further instructions after the initial treatment, if necessary.

### **Actions that can help reduce the further spread of Bed Bugs**

- Seal and/or caulk cracks and crevices near beds such as those along baseboards and moulding, around heating and A/C units; seal openings around pipe chases, conduits, etc.
  - Repair holes and other damage in walls
  - Re-glue peeling wallpaper, repair peeling paint and fix other damage that may provide hiding places for bed bugs
  - Bag, seal, and discard belongings and debris left behind by occupants who have vacated
  - Damage, destroy, or label as infested all potentially infested beds, mattresses, and furniture that are going to be discarded *after treatment* so that they cannot be reused
- NOTE: Do not discard items until after treatment has been completed